STRATEGIC OUTREACH PARTNERS THAT CAN HELP

A CHILD’S PLACE: Reaching out to homeless children in our community A Child’s Place ensures homeless children in the CMS system have an as normal as possible school experience, while experiencing the trials of homelessness. Homeless children are provided with stable, appropriate education in a mainstream setting through A Child’s Place. Comprehensive and timely assessments ensure that students receive the instruction and services they need. For the homeless students who are in need of extra support in order to achieve academic success, food, clothing, personal hygiene products and school supplies are distributed. 601 East 5th Street, Suite 130 Charlotte, NC 28202 Phone: 704-343-3790 Website: www.achildsplace.org

CENTER FOR COMMUNITY TRANSITIONS: Building people, not prisons The Center for Community Transitions strengthens our community by helping people with criminal records find a healthier and more productive way of living. Our work provides employment and transitions services; supports alternatives to incarceration; and restores and strengthens family bonds. 2226 North Davidson Street Charlotte, NC Phone: 704-374-0762 Website: www.centerforcommunitytransitions.org

CHARLOTTE RESCUE MISSION: Charlotte Rescue Mission (CRM) provides residential programs for homeless, jobless men and women with alcohol and drug addiction issues. Clients typically have few options available to them because they have no health coverage to help them enter a recovery program. The professional recovery programs and additional services Charlotte Rescue Mission offers to support these individuals are provided to them at no cost. www.charlotterescuemission.org

CHRIST OUR SHEPHERD: Empowering single parents while sharing the love, compassion and word of Our Savior, Jesus Christ. Christ Our Shepherd’s Mission is to empower single parents to reach financial and spiritual security by providing quality children’s programs, education and life skills in a Christian environment, and provide quality Christian resources and children’s programs to the community at large. 230 W. John Street Matthews, NC 28105 Phone: 704-845-4673 Website: www.cosministries.org

CRISIS ASSISTANCE MINISTRY: Providing rent, utilities, and dignity to our community. The mission of Crisis Assistance is to provide assistance and advocacy for people in financial crisis, helping them move toward self-sufficiency. Their vision is to inspire our community to generosity as they provide, hope and understanding to people struggling with limited financial resources. 500-A Spratt Street Charlotte, NC 28206 Phone: 704-371-3001 Website: www.crisisassistance.org

DOWN SYNDROME ASSOCIATION OF CHARLOTTE: (DSAC) is a family support organization whose goal is to enable individuals with Down Syndrome (DS) to reach their full potential and become respected members of their community. Their mission is to enhance the quality of life for all individuals with DS by providing information and support to families, professionals and the community through educational and social activities. P.O. Box 34787 Charlotte, NC 28234 704-536-2163 Website: www.dsacnc.org

HOPE CANCER MINISTRIES: Hope Cancer Ministries provides volunteer services to cancer patients and their families throughout Charlotte NC and Mecklenburg County. This year, Hope Cancer will work with 175 cancer patients as well as the numerous families affected by the disease providing meals, handyman, housekeeping, assist with medical costs, utilities, housing and transportation for medical purposes. P.O. Box 19967 , Charlotte, NC 28219. 704-364-1440 www.hopecancer.org
HOPE HAVEN: Where Hope comes to life. Hope Haven, a foundation of recovery, provides life skills for homeless, chemically dependent adults and families within a supportive residential environment, leading to independence.
3815 N. Tryon Street Charlotte, NC 28206 Phone: 704-372-8809

JACKSON PARK MINISTRIES: Biblically helping those in need. Jackson Park is a Christian ministry providing financial, housing, and crisis assistance to families with children. They provide on-site, temporary housing and financial accountability counseling. The vision of Jackson Park Ministries is to see the families, children, and all individuals of Jackson Park, Charlotte and surrounding communities come to know Christ as their Savior and Lord; becoming productive citizens in the community and serving others as a disciple of Christ.
5415 Airport Drive, Charlotte, NC 28208 Phone: 704-392-4981 Website: www.jacksonpark.org

MATTHEWS HELP CENTER: Help and resources to those in need. The mission of the Matthews HELP Center is to care for those in our community by providing programs and services that will meet life’s basic needs, and by connecting those in need with resources that improve quality of life.
119 N. Ames Street Matthews, NC 28105 Phone: 704-847-8383 Website: www.matthewshelpcenter.org

PREGNANCY RESOURCE CENTER: is a non-denominational, non-political organization that is committed to providing compassion, information and support to anyone facing the challenge of unintended pregnancy.
1505 E 4th Street Charlotte, NC 28204 704.372.5981 Website: www.prccharlotte.com

SAFE JOURNEY /APP: Providing support and resources for teen mothers and their young children. A division of Communities in Schools, Safe Journey is a program that supports teen mothers with their completion of high school while teaching parenting programs to minimize abuse and neglect. The program strengthens their connections with their children, families, and community. Safe Journey is set up to lead participants to self-sufficiency and success.
601 E. 5th Street, Suite 300 Charlotte, NC 28202 Phone: 704-335-0601

URBAN MINISTRY CENTER: The Urban Ministry Center works to meet the basic needs of those in our community through shelter, food, employment assistance, and therapeutic services. In addition to our basic services, the urban ministry center also offers innovative special programs to address the challenges of homelessness and poverty. These engage everyone in the community, building on individual and shared strengths and breaking down barriers.
945 North College Street Charlotte, NC 28206 704-337-0278 Website: www.urbanministrycenter.org

WISH PROGRAM: Empowering families from homelessness to self-sufficiency. The WISH Program is a faith-led permanent supportive housing solution whereby selected families are given a defined set of “steps” which can empower them from homelessness to self-sufficiency. Highly screened working families selected for WISH receive intensive life-skills support from social workers, a connection to local faith groups (through volunteers called Hope Teams,) a monthly rent subsidy for an affordable apartment, transportation assistance, etc.
500 A Spratt Street, Charlotte, NC 28206 Phone: 704-371-3001 x 178 Website: www.wishprogram.org
DO YOU NEED CLOTHING?

CRISIS ASSISTANCE MINISTRY: Providing rent, utilities, and dignity to our community. The mission of Crisis Assistance is to provide assistance and advocacy for people in financial crisis, helping them move toward self-sufficiency. Their vision is to inspire our community to generosity as they provide, hope and understanding to people struggling with limited financial resources. Free Store (open to all that have a need) Hours of Operation: Tues-Sat, 10:00 am - 4:00 pm 500-A Spratt Street Charlotte, NC 28206 Phone: 704-371-3001 Website: www.crisisassistance.org

UNION COUNTY CRISIS ASSISTANCE MINISTRY
1333 W. Roosevelt Blvd. Monroe, NC 28110 Phone: 704-225-0440 Fax: 704-296-0299 Website: www.unioncrisis.org

MATTHEWS HELP CENTER: help and resources to those in need. The mission of the Matthews HELP Center is to care for those in our community by providing programs and services that will meet life’s basic needs, and by connecting those in need with resources that improve quality of life. Back Porch Hours of Operation: Mon-Fri, 9:00 am – 4:15 pm; Sat, 9:00 am – noon 119 N. Ames Street Matthews, NC 28105 Phone: 704-847-8383 www.matthewshelpcenter.org

GOODWILL INDUSTRIES: Provides donated clothing and household items available at minimal cost. Location #1 2901-A Freedom Drive Phone: 704-372-3434 Location #2 1909 Sardis Road N Phone: 704-841-8600

SALVATION ARMY: Provides donated clothing and household items available at minimal cost. Location #1 6301 South Blvd Phone: 704-552-2925 Location #2 1011 Central Avenue Phone: 704-332-1171

WITH LOVE FROM JESUS: Provides food and clothing to the homeless and those in need. 5526 Indian Trail-Fairview Road Indian Trail, NC 28079 704-882-6389

HELP CRISIS PREGNANCY CENTER: Providing support to expectant mother’s and their children and children’s clothing. 1700 Secrest Shortcut Road Monroe, NC 28110

DO YOU NEED FAMILY SERVICES?

AMERICAN RED CROSS OF UNION COUNTY: The American Red Cross is a humanitarian organization led by volunteers. They provide relief to victims of disasters and help families prevent, prepare for, and respond to disasters. Disaster Services involves providing food, water, clothing, and shelter to disaster victims 24 hours a day. Hours of Operation: Monday – Friday 9:00 am - 5:00 pm. 608 E Franklin Street Monroe, NC 28112 Phone: 704-283-7402 Fax: 704-282-0810 Email:UnionNC@usa.redcross.org Website: www.unioncountyredcross.org

CHILD CARE RESOURCES, INC.: Child Care Resources Inc. (CCRI) is a private, non-profit child care resource and referral agency that works with families and communities to ensure that all children have access to high quality, affordable early learning and school- age opportunities and experiences that enable them to succeed in school and in life. Hours of Operation: Monday – Friday 8:00 am - 5:00 pm 105-A Cedar Street Monroe, NC 28110 Phone: 704-238-8810 Fax: 704-238-8811. Website: www.childcareresourcesinc.org Email: mailbox@childcareresourcesinc.org
COMMUNITY CARE PARTNERS OF GREATER MECKLENBURG: Community Care Partners of Greater Mecklenburg is a Carolina Access II Medicaid Program that provides a case management approach, facilitates patient access to care, and networks with practices which provide quality care, and promotes best practices. The program addresses health issues that affect a healthy lifestyle, and provide education and information about health-care service resources to take care of individuals and their families. Hours of Operation: Monday to Friday. 1224 W. Roosevelt Blvd. Monroe, NC, 28110 Phone: 704-226-1910 Fax: 704-282-0601 Customer Service: 704-512-5555. 1-888-671-7437 Website: www.ccpgm.org

DEPARTMENT OF SOCIAL SERVICES: The Union County Department of Social Services partners with families in achieving economic well-being, safety, and permanence within the community. Hours of operation: Monday – Friday 8:00 am - 5:00 pm 1212 W. Roosevelt Blvd. Monroe, NC 28110 Phone: 704-296-4300 Fax: 704-296-6151 Website: www.co.union.nc.us

DOWN SYNDROME ASSOCIATION OF CHARLOTTE: (DSAC) is a family support organization whose goal is to enable individuals with Down Syndrome (DS) to reach their full potential and become respected members of their community. Their mission is to enhance the quality of life for all individuals with DS by providing information and support to families, professionals and the community through educational and social activities. P.O. Box 34787 Charlotte, NC 28234. 704-536-2163 Website: www.dsacnc.org

THE FAMILY CENTER, INC.: The Family Center has dedicated its efforts to preventing child abuse and building healthy families. 2200 East 7th Street Charlotte, NC 28235-5458 Phone: 704-376-7180 ext 127 Phone: Tree Tops camp site 803-547-2888 Fax: 704-376-0904 Website: www.thefamilycenter.net Email: info@thefamilycenter.net

HOPE CANCER MINISTRIES: Hope Cancer Ministries provides Christian volunteer services to cancer patients and their families throughout Charlotte NC and Mecklenburg County. This year, Hope Cancer will work with 175 cancer patients as well as the numerous families affected by the disease providing meals, handyman, housekeeping, assist with medical costs, utilities, housing and transportation for medical purposes. P.O. Box 19967, Charlotte, NC 28219. 704-364-1440 www.hopecancer.org

JACKSON PARK MINISTRIES: Biblically helping those in need Jackson Park is a Christian ministry providing financial, housing, and crisis assistance to families with children. They provide on site, temporary housing and financial accountability counseling. The vision of Jackson Park Ministries is to see the families, children and all individuals of Jackson Park, Charlotte and surrounding communities come to know Christ as their Savior and Lord; becoming productive citizens in the community and serving others as a disciple of Christ. 5415 Airport Drive, Charlotte, NC 28208 Phone: 704-392-4981 Website: www.jacksonpark.org

MATTHEWS HELP CENTER: Help and resources to those in need. The mission of the Matthews HELP Center is to care for those in our community by providing programs and services that will meet life’s basic needs, and by connecting those in need with resources that improve quality of life. 119 N. Ames Street Matthews, NC 28105 Phone: 704-847-8383 Website: www.matthewshelpcenter.org

PREGNANCY RESOURCE CENTER: is a non-denominational, non-political organization that is committed to providing compassion, information and support to anyone facing the challenge of unintended pregnancy. 1505 E 4th Street Charlotte, NC 28204 704.372.5981 Website: www.prccharlotte.com
REGIONAL AIDS INTERFAITH NETWORK (RAIN): RAIN engages the community to transform lives and promote respect and dignity for all people touched by HIV/AIDS disease through compassionate care, education and leadership development.  
P.O. Box 37190 Charlotte, NC 28237  
Phone: 704-372-7246 ext. 111 Fax: 704-372-7418 Website: www.carolinarain.org

TURNING POINT OF UNION COUNTY: Turning Point is a domestic violence program for Union County residents providing safe shelter and other services to victims of domestic violence and their children.  
P.O. Box 952 Monroe, NC 28111 Phone: 704-283-9150 Fax: 704-225-8857 Toll-Free: 866-330-8515 Crisis Hotline: 704-283-7233 Website: www.unioncountyturningpoint.org

UNITED FAMILY SERVICES: Founded in 1909, United Family Services’ mission provides hope and solutions to people in crisis. Strength-based programs such as Consumer Credit Counseling and Housing Services, Clinical Counseling Services, Employee Assistance Program and Victim Services including Rape Crisis and The Tree House Children’s advocacy Center (CAC) make it possible for United Family Services to offer hope.  
Hours of Operation: Monday – Thursday 8:30 am - 8:00 pm Friday—Closed  
604 Lancaster Avenue Monroe, NC 28112 Phone: 704-226-1352  
Fax: 704-282-9362 Website: www.unitedfamilyservices.org

DO YOU NEED FINANCIAL ASSISTANCE?  

AMERICAN RED CROSS: Provides disaster preparedness, disaster relief, and transportation for medical care, health education, armed forces emergency assistance and blood services.  
P.O. Box 36507 Charlotte, NC 28236 . 704-376-1661 Website: www.redcrosshelps.org

CHARLOTTE AREA FUND: Provides financial assistance, tax assistance and home modifications.  
901 N. Tryon Street Charlotte, NC 28202 (704) 372-3010

CRISIS ASSISTANCE MINISTRY: Providing rent, utilities, and dignity to our community. The mission of Crisis Assistance is to provide assistance and advocacy for people in financial crisis, helping them move toward self-sufficiency. Their vision is to inspire our community to generosity as they provide, hope and understanding to people struggling with limited financial resources. 500-A Spratt Street Charlotte, NC 28206 Phone: 704-371-3001 Website: www.crisisassistance.org

UNION COUNTY CRISIS ASSISTANCE MINISTRY  
1333 W. Roosevelt Blvd. Monroe, NC 28110 Phone: 704-225-0440 Fax: 704-296-0299 Website: www.unioncrisis.org

EMERGENCY MEDICATION SERVICES: Provides a one-time-per-year assistance with prescriptions for people in financial crisis. Referral must be from a human services agency in Mecklenburg County.  
1401 East 7th St. Charlotte, NC 28204 . 704-372-3010
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5415 Airport Drive Charlotte, NC 28208 Phone: 704-392-4981 Website: www.jacksonpark.org

**MATTHEWS HELP CENTER:** help and resources to those in need. The mission of the Matthews HELP Center is to care for those in our community by providing programs and services that will meet life’s basic needs, and by connecting those in need with resources that improve quality of life.

119 N. Ames Street Matthews, NC 28105 Phone: 704-847-8383 Website: www.matthewshelpcenter.org

**NEIGHBORHOOD DEVELOPMENT (CITY OF CHARLOTTE):** Neighborhood Development (City of Charlotte) loans and provides grants for housing rehabilitation and removal of architectural barriers in residences of people with disabilities.


**WISH PROGRAM:** Empowering families from homelessness to self-sufficiency. The WISH Program is a faith-led permanent supportive housing solution whereby selected families are given a defined set of “steps” which can empower them from homelessness to self-sufficiency. Highly screened working families selected for WISH receive intensive life-skills support from social workers, a connection to local faith groups (through volunteers called Hope Teams,) a monthly rent subsidy for an affordable apartment, transportation assistance, etc.

500 A Spratt Street, Charlotte, NC 28206 Phone: 704-371-3001 x 178 Website: www.wishprogram.org

**DO YOU NEED FOOD?**

**MATTHEWS HELP CENTER:** help and resources to those in need. The mission of the Matthews HELP Center is to care for those in our community by providing programs and services that will meet life’s basic needs, and by connecting those in need with resources that improve quality of life. 119 N. Ames Street Matthews, NC 28105 Phone: 704-847-8383 Website: www.matthewshelpcenter.org

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5415 Airport Drive Charlotte, NC 28208 Phone: 704-392-4981 Website: www.jacksonpark.org

**THE SALVATION ARMY CHARLOTTE AREA COMMAND:** The Salvation Army provides: emergency shelter, food, and financial aid for women and families, disaster relief, develops recreational and educational activities for boys and girls, and sponsors the Christmas Bureau.

PO Box 31128 Charlotte, NC 28231 . Phone: 704-334-4731 Website: www.salvationarmycharlotte.org
**SECOND HARVEST FOOD BANK**: This agency provides food for individuals in need.
500 B Spratt Street Charlotte, NC 28206 Phone: 704-376-1785 Website: www.secondharvestcharlotte.org

**URBAN MINISTRY CENTER**: The Urban Ministry Center works to meet the basic needs of those in our community through shelter, food, employment assistance, and therapeutic services. In addition to our basic services, the urban ministry center also offers innovative special programs to address the challenges of homelessness and poverty. These engage everyone in the community, building on individual and shared strengths and breaking down barriers. 945 North College Street Charlotte, NC 28206 704-347-0278 Website: www.urbanministrycenter.org

**WITH LOVE FROM JESUS**: Provides food and clothing to the homeless and those in need.
5526 Indian Trail-Fairview Road Indian Trail, NC 28079 704-882-6389

**DO YOU NEED HOUSING ASSISTANCE?**

**CHARLOTTE EMERGENCY HOUSING**: Provides temporary housing for homeless families referred by social workers in the community. CEH operates at: Plaza Place (shelter for 14 families) Rainbow Room (on-site child care center for children who are staying at Plaza Place). PO Box 9373 Charlotte, NC 28299-9373 Phone: 704-335-5488 Fax:704-335-5480 Website: www.charlotteemergencyhousing.org Email: info@charlotteemergencyhousing.org

**CHARLOTTE RESCUE MISSION**: Charlotte Rescue Mission (CRM) provides residential programs for homeless, jobless men and women with alcohol and drug addiction issues. Clients typically have few options available to them because they have no health coverage to help them enter a recovery program. The professional recovery programs and additional services Charlotte Rescue Mission offers to support these individuals are provided to them at no cost. www.charlotterescuemission.org

**A CHILD’S PLACE**: Reaching out to homeless children in our community A Child’s Place ensures homeless children in the CMS system have an as normal as possible school experience, while experiencing the trials of homelessness. Homeless children are provided with stable, appropriate education in a mainstream setting through A Child’s Place. Comprehensive and timely assessments ensure that students receive the instruction and services they need. For the homeless students who are in need of extra support in order to achieve academic success, food, clothing, personal hygiene products and school supplies are distributed. 601 East 5th Street, Suite 130 Charlotte, NC 28202 Phone: 704-343-3790 Website: www.achildsplace.org

**CRISIS ASSISTANCE MINISTRY**: Providing rent, utilities, and dignity to our community. The mission of Crisis Assistance is to provide assistance and advocacy for people in financial crisis, helping them move toward self-sufficiency. Their vision is to inspire our community to generosity as they provide, hope and understanding to people struggling with limited financial resources. 500-A Spratt Street Charlotte, NC 28206 Phone: 704-371-3001 Website: www.crisissistance.org

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5415 Airport Drive, Charlotte, NC 28208 Phone: 704-392-4981 Website: www.jacksonpark.org
**ROOM AT THE INN – URBAN MINISTRIES:**
Area churches set up temporary shelter for homeless individuals. Program runs from December 1-March 31. 
945 N. College Street Charlotte, NC 704-347-0278

**SHELTER FOR ABUSED SPOUSE:** Provides 30 day emergency shelter, support groups, counseling, legal clinic. 
Battered Women’s Shelter. 
P O Box 220312 Charlotte, N. C. 28222 . 704-332-2513

**SALVATION ARMY SHELTER:**
Family social services; emergency shelters services; child day care for women in shelter; and disaster services for victims of fire, flood or natural disaster. 
534 Spratt Street Charlotte, NC 28206 . Phone: 704-348-2560

**UPTOWN SHELTER:** The Men’s Shelter assists unaccompanied adult men experiencing homelessness in the Charlotte-Mecklenburg County area by providing safe emergency shelter and meeting basic needs addressing barriers related to homelessness and self-sufficiency. 
P.O. Box 36471 Charlotte, NC 28206 Phone: 704-334-3187 Website: www.mensshelterofcharlotte.org

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**DO YOU NEED JOB ASSISTANCE?**

**CENTER FOR COMMUNITY TRANSITIONS:** Building people, not prisons The Center for Community Transitions strengthens our community by helping people with criminal records find a healthier and more productive way of living. Our work provides employment and transitions services; supports alternatives to incarceration; and restores and strengthens family bonds. 
2226 North Davidson Street/ P.O. Box 33533 Charlotte, NC 28205 Phone: 704-374-0762  
Website: www.centerforcommunitytransitions.org

**FRIENDSHIP COMMUNITY DEVELOPMENT CORPORATION:** Assists individuals finding employment through a Re-Entry to Employment program and help them understand the employment process. They introduce them to job searches, employment preparation strategies, interviewing techniques, basic computer skills and important life skills to help get their desired job. 
3301 Beatties Ford Rd. Charlotte, NC 28216 . 704-391-6697  
Website: www.friendshipcdc.net

**JOBLINK:** One-Stop for Businesses and Job Seekers. Comprehensive employment service, bringing together businesses, job seekers, training opportunities, job listings, job search classes, employment research and job market analysis. 
5601 Executive Center Dr. Ste 100 Charlotte, NC 28212 . 704-566-2870  
South Blvd. JobLink Career Center 5125-A South Boulevard Charlotte, NC 28217 704-527-3195  
Nations Ford Rd/Arrowood Rd JobLink Career Center 7140 Forest Point Dr, Suite A Charlotte, NC 704-565-6865  
Monroe Rd/ Matthews JobLink Career Center 10801 Monroe Rd. Matthews, NC 704-847-2660

**JACOB’S LADDER JOB CENTER, INC:** Helps unemployed and underemployed individuals find and keep living wage jobs. 
2304 the Plaza Charlotte, NC 28205 704-332-5822 Website: www.jacobsladdercharlotte.org
DO YOU NEED MEDICAL ASSISTANCE?

ANUVIA PREVENTION & RECOVERY CENTER: Provides substance abuse education, prevention, treatment & recovery, as well as programs that meet court requirements for DWIs and drug offenses.
100 Billingsley Road Charlotte, NC 28211 . Phone: 704-376-7447 Website: www.anuvia.org

BEHAVIORAL HEALTH CENTER – MERCY HORIZONS: Provides out-patient detoxification services.
1816 Lyndhurst Avenue Charlotte, NC 28203 704-379-5248

CASCADE: Provides out-patient substance abuse services to all ages. Drug and alcohol abuse center. 5800 Executive Center Drive, Suite 200 Charlotte, NC 28212 . Phone: 704-336-4844

COMMUNITY ALTERNATIVES PROGRAM (CAP): CAP programs are Medicaid waiver programs designed to prevent Institutionalization. There is an eligibility screening for all of these services and may be extensive waiting list.
3500 Ellington Street Charlotte, NC 28211

CAP-CHILDREN (CAP/C): Provides funding for long term home based medical care for medically fragile children under 19 yrs. who qualify for hospital or nursing facility type care. Services include case management, skilled hourly nursing, home aide, respite care, physical therapy, speech therapy, occupation therapy, medical supplies, medical equipment and mobility aids. Managed through Health Department. Phone: 704-336-5386

CAP-MENTAL RETARDATION/DEVELOPMENTAL DISABILITY (CAP-MR/DD): Provides funding for people with mental retardation, developmental disabilities and qualify for ICF/MR level care and Medicaid. Services include assisted living, durable medical equipment, specialized therapies, case management, respite, medical supplies and support employment. Managed through Carlton Watkins Center. Phone: 704-336-7100

CAP-DISABLED ADULT (CAP-DA): Provides funding for adults (over 18) who are eligible for Medicaid and require an ICF or SNF level of care. Funding can apply to in-home aide, respite, adult daycare, case management and prescriptions. Managed through Health Department. Phone: 704-336-4700

COMMUNITY HEALTH SERVICES OF UNION COUNTY: Community Health Services of Union County provides community outreach promoting health education awareness and preventative health care services to the community.
415-B East Windsor Street Monroe, NC 28112 . Phone: 704-296-0909 Fax: 704-296-0946 Email: chsuc@carolina.rr.com

COUNCIL ON AGING IN UNION COUNTY: An independent, non-profit agency supporting older people in their efforts to remain healthy, active, and in control of their own lives.
1401 Skyway Drive PO Box 185 Monroe, NC 28110 Phone: 704-292-1797 Fax: 704-292-1776 Email: coauc@carolina.rr.com Website: www.coaunion.org

COUNSELING FOR ABUSED MEN: Provides education classes for abusive partners and offenders of domestic violence. (New Options for Violent Action – NOVA)
3623 Latrobe Drive Suite 107 Charlotte, NC 28211 . 704-366-4344
DAYMARK RECOVERY SERVICES INC.: Daymark is a provider of culturally sensitive mental health, substance abuse problems or developmental disability services to citizens age 3 and up and their families. Daymark offers the most current best practices and effective, research-based treatment programs to assist all citizens working toward achieving optimum health and recovery. 1190 W. Roosevelt Blvd. Monroe, NC 28110 Phone: 704-296-6200 Fax: 704-296-4669 Website: www.daymarkrecovery.org

DEPARTMENT OF SOCIAL SERVICES/SERVICES FOR ADULTS: Provides case management, In-Home Aide Services, Medicaid Division & Adult Group Care 301 Billingsley Road Charlotte, NC 28211 Phone 704-366-3150/704-377-1100 Medicaid Division: Phone: 704-366-3278 Adult Group Care: Phone: 704-366-4812

HOPE HAVEN: Where Hope comes to life Hope Haven, a foundation of recovery, provides life skills for homeless, chemically dependent adults and families within a supportive residential environment, leading to independence. 3815 N. Tryon Street, Charlotte, NC 28206 Phone: 704-372-8809

FRIENDSHIP HOME, INC.: A non-profit organization that offers substance abuse services. Friendship Home provides group therapy, work placement, counseling, and participation in AA and work therapy to men recovering from alcohol and substance abuse. 2111 Stafford Street Ext. Monroe, NC 28110 Phone: 704-289-4144 Fax: 704-292-7772 Email: FRNDSHP69@aol.com

HOSPICE OF UNION COUNTY, INC.: Hospice provides compassionate, quality care to those suffering life-limiting illnesses, regard- less of ability to pay, and to serve as a clinical, ethical and spiritual resource for family members as well as others in the community affected by death and dying. 700 W. Roosevelt Blvd. Monroe, NC 28110 Phone: 704-292-2100 Fax: 704-292-2190 Website: http://www.houc.org/index.html

HEALTHQUEST: HealthQuest is a licensed non-profit pharmacy that provides prescription maintenance medications to people who are uninsured or under insured. Hours of Operation: Monday 8:00 am - 6:30 pm Tuesday - Friday 8:00 am to 4:30 pm 415 East Franklin Street, Monroe, NC 28112 Phone: 704-226-2050 Fax: 704-226-0712 Website: www.healthquestpharmacy.org

H.E.L.P CRISIS PREGNANCY CENTER: The H.E.L.P Crisis Pregnancy Center is a ministry that is Life-Affirming that strives to meet physical, emotional and spiritual needs of individuals and families experiencing an unexpected pregnancy. Hours of Operation: Monday and Wednesday 10:00 am - 2:00 pm Tuesday and Thursday 10:00 am - 8:00 pm 1700 Secrest Shortcut Road Monroe, NC 28110 Phone: 704-289-5133 Fax: 704-238-0984 Att: Lisa or Michelle Website: www.monroehelpcpc.org

MATTHEWS FREE MEDICAL CLINIC: Matthews Free Medical Clinic is a free medical clinic that provides quality healthcare to low income, uninsured patients of Matthews, NC, and surrounding areas, including Mecklenburg and Union Counties. Staffed by volunteer physicians and nurses, a paid nurse manager, a paid part-time clinic director, and lay people, the clinic provides well patient care, treatment of chronic diseases such as hypertension and diabetes, and gynecological exams. Matthews Free Medical Clinic Doctor visits by appointment only 704-841-8882 113 N. Ames St. Matthews, NC 28105 Website: http://www.matthewshealthclinic.org/

MECKLENBURG COUNTY HEALTH DEPARTMENT PREVENTION/WELLNESS SERVICES: Provides health education, drug & alcohol services, substance abuse prevention, and basic health care needs. 249 Billingsley Road Charlotte, NC 28211 Phone: 704-336-3047
DRUG & ALCOHOL FIGHTING BACK PROGRAM
Tom Ray Center 3430 Wheatley Avenue Charlotte, NC 28205. Phone: 704-336-4634

SCHOOLS SUBSTANCE ABUSE PREVENTION PROGRAM
Walton Plaza 700 E Stonewall Suite 704 Charlotte, NC 28202
Phone: 704-343-3768

NATIONAL SUICIDE PREVENTION LIFELINE
1-800-273-TALK (8255)

NORTH CAROLINA ASSOCIATION OF FREE CLINICS: A Free Clinic is a private, nonprofit, community-based organization that provides medical care at little or no charge to low-income, uninsured and under insured persons through the use of volunteer health care professionals and partnerships with other health providers. North Carolina has 70+ NCAFC Free Clinics, more free medical clinics than any state in the country. There are approximately 1,200 Free Clinics nationwide.
Website: http://www.ncfreeclinics.org/

NUTRITION FOR THE ELDERLY: Provides lunchtime meals to senior citizens 60 years or older. Phone: 704-283-3712 Dining Sites Veterans of Foreign Wars (VFW)
1218 Hwy 205 Marshville, NC 28103 Indian Trail United Methodist Church 113 Indian Trail Road Indian Trail, NC 28079

BRAGG STREET COMMUNITY CENTER
624 N. Bragg Street Monroe, NC 28112

FAIRVIEW VOLUNTEER FIRE DEPARTMENT
7402 Hwy. 601 North Monroe, NC 28110
Mineral Springs United Methodist Church 5915 Old Waxhaw-Monroe Road Mineral Springs, NC 28108

SENIOR SERVICES THE MEALS ON WHEELS/HOME DELIVERED MEALS PROGRAM: available for seniors who are homebound. Supplemental Nutrition Products Program: supplemental nutrition meals are available. Physician authorization is required to participate in this service.

245 LePhillip Ct. NE Concord, NC 28025. Phone: 704-721-7000 (Area Office) Phone: 800-939-5911 (Crisis Helpline) Phone: 888-213-9687 (Concern Line) Website: www.pbhcare.org

Phone: 704-332-2513

SUBSTANCE ABUSE PREVENTION SERVICES: Provides community preventative interventions, professional support services, drug information line and care-giver services.
1117 E Morehead St Charlotte, NC 28211 Phone: 704-375-3784
429 Billingsley Road Charlotte, NC 28211 Phone: 704-366-3067

THE WOMEN’S COMMISSION: Provides Crisis Counseling, advocacy and support groups for women and children. 
700 N Tryon Street Charlotte, NC 28202

UNITED FAMILY SERVICES: 24 hour hotline provides counseling and support groups for children and adults who have been victims of a rape or sexual offense. Provides court accompaniment for criminal cases and outreach in the schools. Also provides help with medical costs associated with being a victim of a violent crime. Phone: 704-367-2735 or 1-800-826-6200

UNION COUNTY HEALTH DEPARTMENT: Union County Health Department provides health prevention services. The health department provides continual surveillance of health conditions in the county and networks with the state for information vital for health program planning. Hours of Operation: Monday – Friday 8:00 am - 5:00 pm  
1224 W. Roosevelt Blvd. Monroe, NC 28110 Phone: 704-296-4800 Fax: 704-296-4887 Website: www.co.union.nc.us

UNION COUNTY PRESCRIPTION DRUG PROGRAM: A discount drug card program is available to Union County residents sponsored by the National Association of Counties. Prescription drug discount cards may be used by county residents, regardless of age, income, or existing health coverage. Residents may also use the card for drugs not covered by their health plan. The prescription discount card is FREE. You may pick up a card at the following locations: * Union County Government Center Lobby, 500 North Main Street, Monroe * Union County Public Library Locations Monroe - Main Branch, 316 East Windsor Street Marshville - Lois Morgan Edwards Memorial, 414 Hasty Street Waxhaw, 509 South Providence Street Indian Trail - Union West Regional, 123 Unionville-Indian Trail Road Unionville, Unionville Sub Regional, 1102 Unionville Church Road * Union County Health Department - 1224 W. Roosevelt Blvd., Monroe * Union County Department of Social Services - 1212 W. Roosevelt Blvd., Monroe * Union County Veteran’s Service - 500 North Main Street, Suite 14 * Union County Nutrition for the Elderly Sites (Monday - Friday) Site 1 - East Campus - First Baptist Church Indian Trail 6140 West Marshville Blvd., Marshville 7:30 am-11:30 am Site 2 - Bragg Street Community Center 624 North Bragg Street, Monroe 8:00 am-12:00 pm Site 3 - Mineral Springs United Methodist Church 5915 Old Waxhaw-Monroe Road, Monroe 8:00 am-noon Site 4- Fairview Volunteer Fire Department 702 Concord Highway, Monroe, 8:15 am-12:15 pm Site 5 - Indian Trail United Methodist Church 113 Indian Trail Road, Indian Trail, 8:30 am-12:30 pm

URBAN MINISTRY CENTER: The Urban Ministry Center works to meet the basic needs of those in our community through shelter, food, employment assistance, and therapeutic services. In addition to our basic services, the urban ministry center also offers innovative special programs to address the challenges of homelessness and poverty. These engage everyone in the community, building on individual and shared strengths and breaking down barriers. 945 North College Street Charlotte, NC 28206 704-347-0278 Website: www.urbanministrycenter.org

OTHER RESOURCES

ANSON COUNTY COMMUNITY HOSPITAL: Working collaboratively with other health & human service providers to improve the health status of the community. Parish nurse & asthma camp services. 
500 Morven Rd. Wadesboro, NC, 28170 Phone: -704-694-5131 Fax: 704-694-3900

ARC: Services of the Arc of Mecklenburg County include case and class advocacy, support and outreach, information and referral, education and training, public awareness of disability and special projects. Programs: Aktion Clubs; SibShops; Noah’s Arc; FASD committee. 4108 Park Road Suite 409 Charlotte, N.C. 28209 Phone: 704-332-4535 www.arcmeck.org
THE ARC OF UNION COUNTY: A non-profit agency committed to enhancing the lives of people with developmental disabilities and their families through advocacy, education, and supports.
102 E. Franklin Street Monroe, NC 28112 Phone: 704-226-5111 Fax: 704-226-5113 Email: snemer@carolina.rr.com
Website: www.thearcofunion.com

AUTISム FOUNDATION OF THE CAROLINAS: Our mission is to assist children with autism spectrum and related disorders to achieve fulfilling, productive, and independent lives by: Providing financial assistance to families and the institutions that support the development of these children throughout their lifespan.
PO Box 12671 Charlotte, NC 28220 Website: www.autismcarolinas.org

BETHLEHEM CENTER: Provides low income children and families educational opportunities to improve their lives.
2705 Baltimore Avenue Charlotte, NC 28211 Phone: 704-375-1417

DISABILITY RIGHTS AND RESOURCES: Provides advocacy, training, information and peer support services to people with all disabilities so they may achieve greater independence.
5801 Executive Center Dr. Suite 101 Charlotte N.C. 28212 . 704-537-0550

CENTER FOR HUMAN DEVELOPMENT: CHD’s programs include clinical and outreach therapeutic services, emergency and long term foster care, shelter and supportive services to the homeless, and community-based residential, supported housing, day treatment and vocational programs. Intake line; children 3 and under (Carlton G. Watkins Center)
3500 Ellington Street Charlotte, N.C. 28211 704-336-7130

A CHILD’S PLACE: Reaching out to homeless children in our community A Child’s Place ensures homeless children in the CMS system have an as normal as possible school experience, while experiencing the trials of homelessness. Homeless children are provided with stable, appropriate education in a mainstream setting through A Child’s Place. Comprehensive and timely assessments ensure that students receive the instruction and services they need. For the homeless students who are in need of extra support in order to achieve academic success, food, clothing, personal hygiene products and school supplies are distributed.
601 East 5th Street, Suite 130 Charlotte, NC 28202 Phone: 704-343-3790 www.achildsplace.org

CHRIST OUR SHEPHERD: Empowering single parents while sharing the love, compassion and word of Our Savior, Jesus Christ. Christ Our Shepherd’s Mission is to empower single parents to reach financial and spiritual security by providing quality children’s programs, education and life skills in a Christian environment, and provide quality Christian resources and children’s programs to the community at large.
230 W. John Street Matthews, NC 28105 Phone: 704-845-4673 www.cosministries.org

DISABILITY RIGHTS AND RESOURCES: Provides advocacy, training, information and peer support services to people with all disabilities so they may achieve greater independence.
5801 Executive Center Dr. Suite 101 Charlotte N.C. 28212 . 704-537-0550

DOWN SYNDROME ASSOCIATION OF CHARLOTTE: (DSAC) is a family support organization whose goal is to enable individuals with Down Syndrome (DS) to reach their full potential and become respected members of their community. Their mission is to enhance the quality of life for all individuals with DS by providing information and support to families, professionals and the community through educational and social activities. P.O. Box 34787 Charlotte, NC 28234 704-536-2163
Website: www.dsacnc.org
EASTER SEALS: Easter Seals provides exceptional services, education, outreach, and advocacy so that people living with autism and other disabilities can live, learn, work and play in our communities. Greater Gastonia Developmental Disabilities Services 2505 Court Dr. Gastonia, NC 28054 Charlotte Employment, Foster Care & Family Services 10150 Mallard Creek Road, Suite 510 Charlotte, NC 28212 Charlotte Developmental Disabilities Services 6135 Park Road South Drive, Suite 350 Charlotte, NC 28210 Irwin & Carol Belk Children’s Center 716 Marsh Rd. Charlotte, NC 28209 Website: http://nc.eastersealsucp.com/

FIRST IN FAMILIES: First In Families (FIF) of Mecklenburg County’s mission is to provide persons with developmental disabilities and their families the opportunity to request assistance when needed and to empower them with the knowledge and confidence to pursue their own life choices. 4425 Randolph Road Ste 400 Charlotte, NC 28212 Phone: 704-536-6661 Fax: 704-536-0074 Website: www.fifmeck.com Email: cfinch@rssweb.com

GCG WEALTH MANAGEMENT: Offers assistance with money management, budgeting, repayment plans for debts, etc. 9115 Harris Corners Parkways, Suite 250 Charlotte, NC 28269 Phone: 704-372-4491 Fax: 704-372-7576 Website: www.gcgwm.com Email: ewelch@gcgwm.com

HANDI-CLEAN FAMILY FOUNDATION: Provides assistance in purchasing medical aids for people with disabilities; must submit letter stating need, cost of devices, and financial background. PO Box 988 Greensboro, NC 27402. Phone: 1-800-632-0269

HOPE CANCER MINISTRIES: Hope Cancer Ministries provides Christian volunteer services to cancer patients and their families throughout Charlotte NC and Mecklenburg County. This year, Hope Cancer will work with 175 cancer patients as well as the numerous families affected by the disease providing meals, handyman, housekeeping, assist with medical costs, utilities, housing and transportation for medical purposes. P.O. Box 19967, Charlotte, NC 28219. 704-364-1440 www.hopecancer.org

OPERATION REACHOUT: A non-profit Christian organization dedicated to helping those less fortunate in the community who have nowhere else to turn. 1308 Miller Street Monroe, NC 28110 Phone: 704-289-4237 Fax: 704-291-2497 Email: opreachout@aol.com

RURAL AND GENERAL PUBLIC (RGP) TRANSPORTATION: Transportation service within Union County and to Charlotte. To make an appointment for service call between 8:00 am - 12:00 pm Hours of Operation: Monday to Friday 7:00 am - 4:30 pm Call 48 hours before service is needed. Phone: 704-283-3713 Residents of Union County Fees: one-way trip within Union County $2.00 - one-way trip to Charlotte $10.00 Passengers are responsible for having the correct amount of fare.

SAFE JOURNEY /APP: Providing support and resources for teen mothers and their young children. A division of Communities in Schools, Safe Journey is a program that supports teen mothers with their completion of high school while teaching parenting programs to minimize abuse and neglect. The program strengthens their connections with their children, families, and community. Safe Journey is set up to lead participants to self-sufficiency and success. 601 E. 5th Street, suite 300 Charlotte, NC 28202 Phone: 704-335-0601

UNION COUNTY COMMUNITY SHELTER: This agency provides food and shelter to the hungry and homeless population of Union County. They provide programs to help the homeless population achieve self-sufficiency. Executive Director: Timothy Gray 311 E. Jefferson Street Monroe, NC 28112 Phone: 704-289-5300 Fax: 704-296-0948 Email: uccs700@aol.com or dbrunell-uccs@carolina.rr.com
UNITED CEREBRAL PALSY DEVELOPMENT CENTER: UCP’s Provides an array of services. Child development centers, therapy, community inclusion services, residential living, supported employment, in-home and community-based supports, respite care, disability benefits counseling, information and referral, and advocacy.
716 Marsh Road, Charlotte, N.C. 28209 704-522-9912 http://nc.easterseals.com

**ADDITIONAL COMMUNITY RESOURCES**

This is a search engine utilized by the United Way of the Central Carolinas to help people connect with a variety of community resources.
http://www3.irissoft.com/uwcc/default.asp

This is a search engine manage by Mecklenburg County that enables you to customize a search for local resources.
http://www.mecklenburgamha.org/local.php

* INDICATE ORGANIZATIONS THAT ELEVATION CHURCH PARTNERS WITH.