



## **DEPARTMENT OF SOCIAL SERVICES GASTON**

The Department of Social Services exists to alleviate emotional and economical distress among the people of the county through preventative and restorative programs. Applications for services are made by contacting DSS. General information concerning eligibility for services may be made by telephone; however, a signed application is required for most programs. Protective services for Children investigates complaints of child neglect, abuse or exploitation and provides services to protect children at risk. Protective Services for Adults evaluates concerns regarding abuse, neglect, self-neglect or exploitation of elderly or disabled adults.

**Hours of Operation:** Monday – Friday 8:00 am – 5:00 pm

**Address:** 330 N. Marietta Street. Gastonia, NC 28052

**Phone:** 704-862-7540 (main office) 704-862-7575 (Protective Services for Adults Direct) 704.862.7555 (Protective Services for Children Direct)

## **24-HOUR CRISIS HOTLINE**

Crisis Call Center's 24-hour crisis line often serves as the first point of contact for individuals who are seeking help, support, and information.

**Phone:** 704.332.2513

**Text Message:** Text ANSWER to 839863