



## **CRISIS ASSISTANCE MINISTRY**

The mission of Crisis Assistance is to provide assistance and advocacy for people living in Mecklenburg County who are in financial crisis, helping them move toward self-sufficiency. Their vision is to inspire our community to generosity as they provide, hope and understanding to people struggling with limited financial resources. The Free Store offers donated clothing, shoes, books and household items at no charge to individuals and families in need (open to all that have a need).

**Hours of Operation:** Tuesday - Saturday, 8:00 am – 1:00 pm

**Address:** 500-A Spratt Street Charlotte, NC 28206

**Phone:** 704-371-3001

**Website:** [www.crisisassistance.org](http://www.crisisassistance.org)

**Notes:** When you arrive at the Crisis Assistance Ministry office the staff will verify that you have all of the required information and ask you to complete a registration form. If you arrive before 10 a.m., you will be called into the store in random order once the store opens to shoppers. If you arrive after 10 a.m., you will be called into the store in the order you arrived. If you arrive at a busy time, you may have to wait for other customers to finish shopping before you have access to the Free Store due to fire code regulations. Once you are given access to the Free Store you will be given a shopping guide indicating the number of items you can shop for.

**What to Bring:**

- Picture ID of the head of household
- Social security documentation for all household members (social security card, documentation from the Social Security Administration verifying social security number, W2 form from an employer or paystub indicating the nine digit social security number, or W7 if applicable. If you are not registered with the Social Security Administration you are required to provide some form of identification).
- You must also be able to provide proof of your address as well as basic information about each member of your household: age, gender, race, etc.

## **GOODWILL INDUSTRIES**

Provides donated clothing and household items available at minimal cost.  
Goodwill uses the funds from the sale of clothing to free job-training services in the community.

**Location #1 Address:** 2901-A Freedom Drive Charlotte, NC 28208

Phone: 704-372-3434

**Location #2 Address:** 1909 Sardis Road North Charlotte, NC 28270

Phone: 704-841-8600

## **JACKSON PARK MINISTRIES: CHILDREN'S CLOTHING CLOSET**

Biblically helping those in need, Jackson Park is a Christian ministry providing financial, housing, and crisis assistance to families with children. They provide on site, temporary housing and financial accountability counseling. The vision of Jackson Park Ministries is to see the families, children and all individuals of Jackson Park, Charlotte and surrounding communities come to know Christ as their Savior and Lord; becoming productive citizens in the community and serving others as a disciple of Christ.

**Hours of Operation:** Tuesday, Wednesday, and Thursday from 9:30 am – 11:00 am

**Address:** 5415 Airport Drive Charlotte, NC 28208

**Phone:** 704-392-4981

**Website:** [www.jacksonpark.org](http://www.jacksonpark.org)

**Notes:** Gently used children's clothing is available for infants through age 18 at no charge. Appointments must be made in advance. Recipients meet with a pastor/counselor for a time of encouragement and prayer when receiving care at Jackson Park Ministries. Families may visit the Jackson Park Ministry Clothing Closet up to one time every 90-days.

## **MATTHEWS HELP CENTER**

The mission of the Matthews Help Center is to help our neighbors and surrounding communities survive financial crisis by providing short-term assistance.

**Hours of Operation:** Monday - Friday 9:00 am – 4:00 pm

**Address:** 119 N. Ames Street Matthews, NC 28105

**Phone:** 704-847-8383 ext. 226 (Call for an appointment)

**Website:** [www.matthewshelpcenter.org](http://www.matthewshelpcenter.org)

**Notes:** The Matthews Help Center “Back Porch” is a thrift boutique. Browse and shop for new and gently used clothing and household items available at a minimal cost. **Hours of Operation:** Monday - Saturday 9:00 am – 5:00 pm.

**Notes:** For a referral: Contact your Campus Pastor to send an email confirming your involvement at Elevation Church. Campus Pastors are aware of protocol for the referral.

### **What to Bring:**

- Client’s Picture ID
- Client’s Social Security documentation (Social Security Card, documentation from the Social Security Administration verifying social security number, W2 form from an employer or paystub indicating the nine digit social security number, or W7 if applicable. If not registered with the Social Security Administration, client is required to provide additional form of identification).
- Proof of address and basic information about each member of household: name, birthdate, gender, income, etc.