



THE RELATIVES

The Relatives is a system of resources that helps children and youth find shelter and support. The Relatives Crisis Center, the On Ramp Resource Center and Journey Place Transitional Residence keep kids safe and families together.

Hours of Operation: 24 hours a day, 7 days a week

Address: Uptown Charlotte (address given by staff after phone call is made).

Phone: 704-377-0602

Website: www.therelatives.org/

Note: The Relatives houses **children** ages 7 to 17 for up to 14-days, even walk-ins.

ROOM IN THE INN – Urban Ministries (Winter Emergency Shelter)

The Urban Ministry Center has partnered with colleges and congregations of many faiths to open their facilities to provide shelter and food for homeless people during the winter months. Each site offers a warm, safe place to sleep, serves three meals (dinner, breakfast and bag lunch) and then returns guests the following morning to uptown Charlotte.

Hours of Operation: Winter months 4:00 p.m. – 7:00 a.m.

Address: 945 North College Street Charlotte, NC 28206

Phone: 704-347-0278

Website: www.urbanministrycenter.org/essential-services/room-in-the-inn

Note: RITI accepts people into the program on the following priority basis: women or men with children, single women, then men. Participants line up at the back door of the Urban Ministry Center around 4:00 p.m. each day to be registered. Each person is required to take a Breathalyzer and must show a state-issued identification or receive a waiver from our staff. Each person is entered into the Urban Ministry Center database to help determine who is using the program and how often.

SALVATION ARMY CHILDREN'S AND WOMEN'S SHELTER

The Center of Hope is an emergency shelter for women and children that provides three daily meals, case management, intervention programs, health care, child care, and guidance for school-age children and teens. The program is free and open to Mecklenburg County residents. Girls of any age and boys up to the age of 17 are welcome with their mothers. For families with boys over the age of 17, case managers will help secure housing with one of our community partners.

Hours of Operation: 24 hours a day, 7 days a week

Address: 534 Spratt Street Charlotte, NC 28206

Phone: 704-348-2560

Website: <http://www.salvationarmycarolinas.org>

Note: The first step to connect with the Center of Hope is to call their main offices to see if beds are available at the shelter. If space is available you will be invited to the shelter for a brief interview. Intake hours are from 7 a.m. to 10 p.m. daily. Intake after 10 p.m. is available with a police escort to ensure the safety of the Center of Hope residents and staff. Shelter is provided to any Charlotte-Mecklenburg Resident (minimum 90-days) who self-reports as homeless if space is available.

What to expect: Orientation and assessments are on Mondays and Thursdays at 8:30 a.m. in the social service lounge. All residents agree to meet with a case manager within five days of their check-in date to discuss their needs, referral options, and a service plan to move the client from the shelter to permanent housing.

UPTOWN MEN'S SHELTER

The Men's Shelter offers both emergency shelter and wrap-around supportive services to unaccompanied homeless men ages 18 and older. Individualized service plans are created for each client to help them obtain or increase income, and then obtain and maintain housing.

Location #1 Address: 1210 North Tryon Charlotte, NC 28206

Hours of Operation: 24 hours a day, 7 days a week

Phone: 704-334-3187

Location #2 Address: 3410 Statesville Ave. Charlotte, NC 28206

Hours of Operation: 6:00 pm – 7:00 am all year long

Phone: 704-334-3187

Website: www.mensshelterofcharlotte.org

Note: The Uptown Men's Shelter serves unaccompanied men ages 18 and older. Men needing assistance must first call 704-334-3187 to speak to an administrator. Men must have been in Mecklenburg County for a minimum of 14-days before gaining access to the Uptown Men's Shelter.

Men must meet the following requirements:

- MSC does not accept registered sex offenders
- MSC does not accept inmates recently released from state or federal prison
- MSC will provide short-term emergency shelter for men being released from Mecklenburg County jail provided that they meet MSC's criteria. Criteria is as follows: Must have been a citizen of Mecklenburg County and homeless at the time of incarceration
- Must be homeless at time of release according to MSC's homeless verification process

- Needs (i.e. medical, mental health, substance abuse, behavior) must not be greater than MSC's emergency shelter can accommodate. MSC will make this determination.
- Must be willing to participate in shelter services

MSC must have space to accommodate.